

Conditions / house rules apartments / release 2020:

1. General

Living together in an apartment house requires several guidelines and most of all some mutual consideration of everyone.

If you detect / notice damages or defects, please inform immediately the hotel reception desk or e-mail to: info@hotel-taucher.ch

The number of people is mentioned in the rental contract. Due to safety and fire police regulations, additional people / changes need to be addressed to us in written form.

2. Mutual consideration / noise

Respect the municipal noise ordinance (noontime: 12:00h – 13:30h, night: 22:00h – 06:00h, Sundays and public holidays: whole day).

Please see also the local municipality decree – no noise before 08:00h and after 20.00h and during noontime 12:00h – 13:30h.

Prevent unnecessary noise. Operate sound reproducing devices (like radio, TV etc.) only on room loudness level.

In apartments with a balcony: any kind of grills on the balcony are not allowed due to fire police regulations.

3. Non-smoker

All our apartments are Non-Smoker-Apartments. They are all rent as Non-Smoker-Apartments.

In case of disregarding the landlord can terminate the contract without notice.

Necessary costs for cleaning will be fully charged to the tenant.

4. Postal adress

Please make sure you give the correct postal address to your contacts:

« first name » « last name » / apartment « no »

St.Gallerstrasse 29

CH-9470 Buchs SG

Note: Do not mention „Hotel Taucher“ in your postal address– it would take several days more until you get your letters!

5. Furniture

The rental object / apartment is furnished (according separate list). Damages caused by improper use or loss will be charged.

6. Bed linen & towels service

If agreed in the contract, the bed linen and towels will be replaced and cleaned once per week.

This service **does not include** cleaning of the apartment.

Conditions / house rules apartments / release 2020:

7. Handover of the rental object / apartment

The rental object / apartment is handover in proper and clean condition and has to be returned in a proper and clean condition.
Necessary re-cleaning will be charged.

8. Check-in / Check-out

Check-in at the first day of rental from 17:00h on.
Check-out at the last day of rental until 09:00h

9. Car parking

The rental contract does explicit not contain a parking lot. The parking lots on the property „St.Gallerstrasse 29“ are exclusively for clients / guests of the Hotel / Restaurant and butcher shop.

There are public parking lots behind the property near the marketplace. On some events during the year (flea markets, fun fair, circus and others) they are reduced / not available. On these days please follow the signs for public parking.

10. Payment:

The rental fee is always due in advance of the current month. It can be paid by bank transfer (**for payments with credit cards we charge an additional fee of CHF 25.00 per payment**).

For the bank transfer, please use following account information:

Bank: Raiffeisenbank Werdenberg, 9470 Buchs/SG
SWIFT-BIC: RAIFCH22 / BC-Nr.: 80808

Account holder: Hotel Taucher AG
9471 Buchs SG 1

Account-IBAN: CH89 8080 8004 7842 3046 5

11. Laundry on the 3rd floor – washing machine and tumble dryer (both coin operated) for joint use

- Please follow the user manuals
- Clean the machines after each use
- Don't occupy the machines longer than needed
- Do not wash / dry between 22 :00h – 07 :00h and on Sundays / public holidays.

12. Keep stairway clear

The stairway is also the emergency exit. Therefore, it must keep clear and nothing is allowed to be stored in the stairway.

13. Bicycles

Bicycles are not allowed to taken to the apartment. Please use the provided outdoor parking space for bicycles.

Conditions / house rules apartments / release 2020:

14. Environment protection & energy saving

Please contribute to an economical use of the resources (like water, electric power & heat energy) to avoid they are being wasted. This allow us to keep the prizing.

- Switch off lights you don't need
- During heating period please consider regular ventilation (5 – 10 min.; 3 x per day) – do not keep a window opened the whole day (not allowed during the heating period)
- Energy-intensive devices (e.g. aircondition devices) are not allowed. Exceptions only with previous written approval/agreement.

15. Safety

If you notice something special let us know or in case of urgency, call directly the police (emergency call: 117).

- Do not allow unknown people access to the building
- Please lock the main entrance door after 21:00h with the key.

16. Windows – regular ventilation – heating - drying

- During heating period please consider regular ventilation (5 – 10 min.; 3 x per day) – do not keep a window opened the whole day (not allowed during the heating period)
- Always consider weather conditions when opening a window (wind, rain, storm...)
- Drying of washed laundry in the apartment is not allowed.
- For damages (water, wind, mold..) due to not following these instructions the tenant / guest is responsible / liable for.

17. Garbage

Consider the municipal waste regulation of Buchs/SG:

→ <http://www.buchs-sg.ch/de/umwelt/abfall/abfalldaten/>

and the information at the board at the entry. Most important ones:

- Carton: separate container (key at the hotel reception desk)
- Paper: separate container (key at the hotel reception desk)
- Food: green container
- PET: Return at the store
- Glass: Return to the marked collection points
- Metal / Alu: Return to the marked collection points
- Residual waste: separate container / „Molok“ (key at the hotel reception desk)

18. W-LAN

W-LAN is included in the rental price. To release access for a specific computer / laptop / tablet / smartphone, we need the physical MAC-address of your device(s).

19. Pets / animals:

Pets / animals are not allowed.

20. Various:

Not allowed are:

- Subleasing of the apartment
- Smoking within the building
- Storage of hazardous / malodourous materials
- Throw any kind of garbage in the toilette, sink, water drain or the property

Conditions / house rules apartments / release 2020:

21. Liability

For incidents or damages, which are caused by not following these conditions / house rules, the tenant / guest is liable for.

22. Breakfast at the hotel

You have the possibility to join our breakfast-buffet at the hotel for a special price.